



Is running, tennis or winter sports your thing? Are you always looking for the best and innovative products for your sport? Then dive into the world of Keller Sports. As a leading sports eCommerce provider, we please thousands of customers every day throughout Europe with premium products from top brands.

Our goal: To make online shopping a great experience; with an exceptional consulting service, design excellence and outstanding innovation for user-friendliness. We work with passion every day - and our success proves this: Keller Sports has received several awards from the eCommerce industry.

Do you have a passion for sport and eCommerce, are a real team player and want involvement in a rapidly growing environment? Then join and be a part of our team in Munich:

INTERN CUSTOMER CARE (m/f) – Germany

Your area of responsibilities:

- Supporting the smooth running of the customer care for our German speaking online shops
- Helping and advising our German speaking customers over the phone, via e-mail and on the chat tool
- Professional contact for customer inquiries on topics “Product information”, “Ordering process”, “Order status”, “Payment methods”, “Return process” and “Reclamation process”
- Advising our customers on all products in all sports
- Participation in regular product trainings

What we get from you:

- Confidence with the MS Office programs and in the use of the Internet and its applications
- Friendly manner and motivated
- Team-working skills
- Communication and organizational skills
- General interest in sport and sport products
- Efficient, responsible and confident attitude towards work
- Assertiveness, drive and passion for the job
- German mother tongue
- Very good knowledge of English, other foreign languages advantageous
- Mandatory internship desirable

What you get from us:

- Free space for your ideas
- Interesting projects within a creative, international team
- Regular team events
- As much coffee as you want
- Lunch by the pool
- Exclusive employee discounts

Sounds exciting? Then get your self involved!

Send us a full application along with stating your earliest possible starting date to: jobs@keller-sports.com

We look forward to hearing from you!